

Issue Opening PDF Water Statements

We have noticed some issues that have arisen with the latest version of Adobe Reader (10.1.2) and viewing water statements using Internet Explorer. If you are unable to open them due to an error similar to Image 1, or if they will not load at all, please follow these steps to correct the issue:

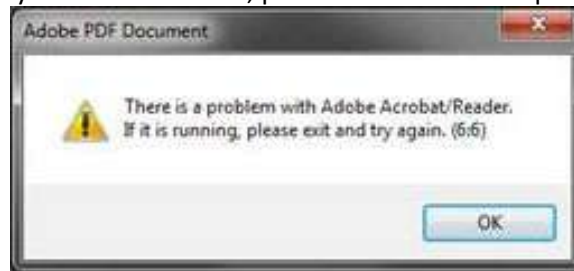
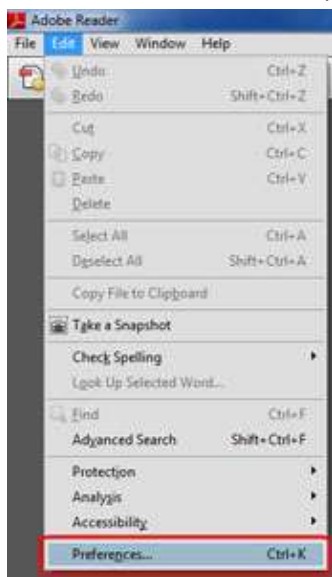
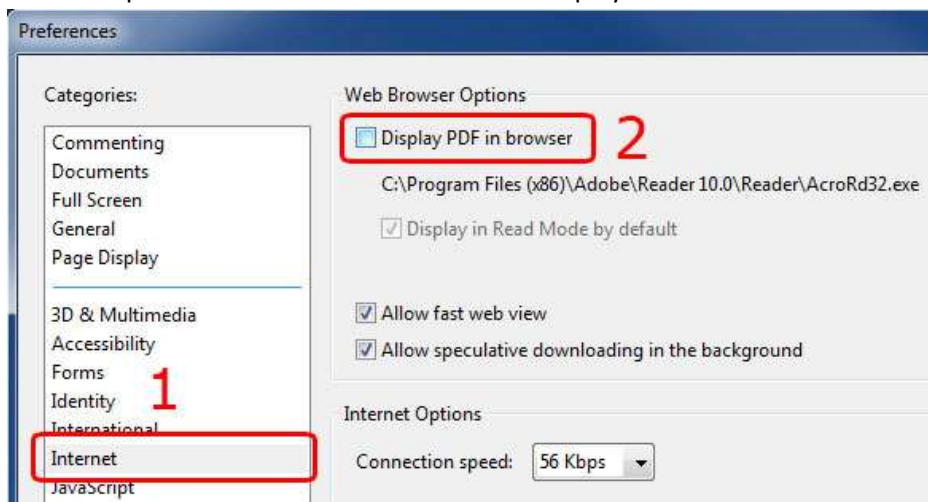


Image 1

1. Open Adobe Reader
2. Click on Edit and select Properties



3. In the left panel select Internet and **uncheck** Display PDF in Browser



Please don't hesitate to call if you are still experiencing any issues viewing the water statements