

31 May 2012

Dear Member

**Network Service Plan (NSP)**

Enclosed is a copy of CICL's Network Service Plan 2012-2017. This plan was developed following the conclusion of the two month period in which you have the opportunity to consider the consultation Paper that was provided to you in March 2012 and with the benefit of the comments, questions and submissions made by members during that same period.

I appreciate that there is a considerable amount of detail in the NSP but much of the detail is driven by ACCC requirements or guidance. I also appreciate that some of the financial detail will take some time to digest. Should you wish to clarify any of the related matter, I encourage you to call Arun Tiwari in relation to the works or Richard de Koning on the financial matters.

I must emphasise again that while the major works are unlikely to change, some aspects of the R&M program may because of budgetary constraints or because new priorities emerge. Changes to CICL's financial circumstance may result in a change in the subsequent year's water charges. Should changes have to occur, CICL will continue its normal practice of explaining the need for change but in a way which is consistent with new requirements imposed by the ACCC.

I wish to record a special vote of thanks to the WCC members for their written submission during the consultation process and to all those who attended the wool shed meetings. Not all of the comments or questions at the meetings have been included in the summary contained in the NSP but most have. The only basis for excluding some matters was that they were not relevant to the discussion of the NSP. None of the issues that were relevant to the NSP have altered the NSP because while they were relevant, they were not of a magnitude that warranted a change to the Plan. However this should not be construed as those matters having been eliminated from consideration by CICL – as indicated in the related summary, some of these matters will be the subject of further consideration.

CICL looks forward to delivering the major upgrades that have been listed in the NSP; it also looks forward to the business review that is mentioned in the NSP and to briefing you on the outcomes once they have been determined.

Yours sincerely,



John Culleton  
Chief Executive Officer